



# Cluny Women's College

8th Mile, Kalimpong - 734301  
West Bengal, INDIA

(Established & Administered by Sisters of St. Joseph of Cluny)

W.B. Govt. Aided Christian Minority College Affiliated to NBU &  
recognized by UGC under section 2(f) & 12(B)

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Ref. No.: .....

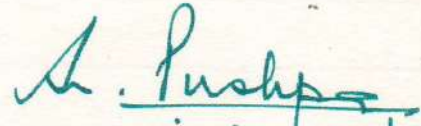
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## NOTICE: 12/09/2022

A meeting of the Grievance and Redressal Committee will be held on 13.09.2022 at 2:00 pm in the Office of the Principal to discuss on the latest grievances of the students.

For 

Convenor  
Grievance and Redressal Committee

  
12/09/22

Principal  
Cluny Women's College

Principal  
Cluny Women's College  
Kalimpong, Darjeeling



## Minutes of the meeting:

Date - 13th September 2022 at 2.Pm

Venue - Office of the Principal

Chairperson of the meeting: Dr. Sr. P. Michael

Following members were present in the meeting.

1. Ms. Akangsha Mukhia - Mukhia 13/9/22.
2. Ms. Silu Dasjee (ABSENT)
3. Ms. Tigrine Dhondup - Dhondup 13/9/22
4. Ms. Lucky Dolma Sherpa - Sherpa 13/9/22
5. Ms. Pratima Sharma. Sharma 13/9/22.

Agenda: Discussion on the latest grievances of the students.

The meeting began with the Principal Dr. Sr. P. Michael welcoming the members and emphasizing the importance of Grievance and Redressal Cell in the College and the working of the Cell/Committee there in. Principal also informed the Committee members that the suggestion box needs to be opened on a regular basis and that each grievance should be brought to the attention of the Principal and the Committee immediately.

Many written complaints were found on opening the suggestion box, each of them related to the harassment inside the college premises by the 5<sup>th</sup> Semester class representative Ms. Gsha Khaling (English Department). Many



students complained about her bossy and intimidating nature in the campus. The victim students even threatened to leave the college in case of non-intervention. The committee discussed the matter seriously and forwarded the same to the Disciplinary Committee for further action. Ms. Ankusha Mukherjee also mentioned that following such an incident, college now must ensure that students should be able to have easy access to voicing their concerns to the Grievance and Redressal Committee via efficient mechanisms.

The meeting concluded with the members resolving to work to the best of their abilities as to make the working of grievance and redressal Committee effective.

H. Pushpa

13/09/22

Principal

Cluny Women's College  
Kalimpong, Darjeeling





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Date.....

## NOTICE: 04. 03. 2023

A meeting of the Grievance and Redressal Committee will be held on 13.03.2023 at 1:00 pm in Declan Hall to discuss on the following matters:

1. Review on the previous grievances registered from the students
2. Discussion on the latest grievances of the students

For

Convenor

Grievance and Redressal Committee

04/03/23

Principal

Cluny Women's College

Principal  
Cluny Women's College  
Kalimpong, Darjeeling



# MINUTES OF THE MEETING

DATE: 13.03.23

TIME: 1:00 PM

VENUE: DECLAN HALL

## AGENDA:

1. Review on the previous grievances registered from the students.
2. Discussion on the latest grievances of the students.

## Members present:

1. MS. AKANGSHA MUKHIA

Mukhia 13/3/23

2. MR. DILU DARJEE

Darjee

3. MR. JIGME DHONDUP

Dhondup 13/3/23

4. MS. LUCKY DOMA SHERPA

Sherpa

5. MS. PRATIMA SHARMA

Sharma

A review meeting of the Grievance and Redressal Committee was held at 1 PM in the Declan Hall with the Convener as the chair. Ms. Akangsha Mukhia welcomed all the members and opened the discussion on the above mentioned agendas. In regard to Agenda 1 i.e. Review, Ms. Mukhia confirmed that an immediate action was taken. ~~Ms. Kishu~~ ~~Khaling~~ was called and the issue of Ms. Kishu Khaling (English Department) was forwarded to the Disciplinary Committee for further action. The committee member started to be more vigilant on such issues.

The second issue discussed was of the grievance regarding the price rise and hygiene issues of the college canteen. The price hike of the college canteen will <sup>be</sup> checked with



the principal and staff welfare committee & canteen. The hygiene of the canteen premises will be checked thoroughly after that by the committee members.

The meeting ~~conclude~~ concluded with the members resolving to work to the best of their abilities as to make the working of Grievance and Redressal Committee effective.

S. Pushpa

13/03/23





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## DETAILS OF STUDENT GRIEVANCES DURING THE YEAR 2022-2023

Sl. no	Type of Grievance	No of Cases	Action taken
1.	Intimidating nature in college campus of senior students towards the juniors.	1	The student was given a stern warning regarding her conduct and behaviour on the college campus. She was further advised to follow the rules and regulations of the college. Any repetition of such behaviour might end up in her being expelled from the institution.
2.	Price hike and hygiene issues of the college canteen.	1	Price hikes are to be checked by the authority, and the concerned department will maintain the issues regarding hygiene regularly.

*Principal*  
Cluny Women's College  
Kalimpong, Darjeeling